



### Dear MOPS customer,

We have now been up and running for 7 months and everything is moving as planned. Since March 1<sup>st</sup> when we started the new company, we have rolled out 4 new MOPS systems for 4 new customers around the world, mainly together with our partners, Tieto and MAJIQ. For the moment, we are delivering another 4 rollouts that will be finalized during Q4 2010 and next year. The reception from both new and existing customers has been overwhelming. More info about our recently announced partnership with MAJIQ Inc., Redmond, WA, USA and some of our new customers, you will find further down in this newsletter.

Our focus on face to face meetings with existing customers has continued and has given us many new ideas. Everything from minor enhancements to new ideas for new applications has been discussed. Likewise, this has helped us very much to further develop our development roadmap. Thanks to all of you who have contributed!

I'm very happy that we in this newsletter already can announce our 2011 MUG meeting (MOPS User Group) for May 17, 2011 in conjunction with SPCI 2011 Exhibition in Stockholm, Sweden. Please watch for more information later on and early bird registration will be rewarded.

In this newsletter, we are also happy to introduce a regular element in our newsletters - "MOPSSys Talks", which has three parts in this newsletter issue;

1. MOPS customer quotes - Pelle Pettersson from Smurfit Kappa in Piteå, Sweden is quoting about MOPS LogBook.

2. MOPS user survey - a handful of questions which will help us to develop our products and services to you.

3. Exploring MOPS – Free web-based MOPS product training.

I hope that you will enjoy and find this newsletter interesting.

Best Regards,

Hans Hallin, CEO  
Eurocon MOPSSys



### Eurocon MOPSSys News

- **Partner:** Eurocon MOPSSys signs Value Added Reseller agreement with MAJIQ
- **Order:** New delivery in Australia to Amcor via MAJIQ
- **Delivery:** Papierfabrik Scheufelen, Germany. Project completed, new MOPS information system delivered via Tieto now up and running

### MOPSSys Talks

*"We are very pleased to say that MOPS LogBook is now rolled out in all departments and this provides a great possibility to give important information via the MOPS system to the right users", says Per Pettersson, IT department, Smurfit Kappa Kraftliner.*



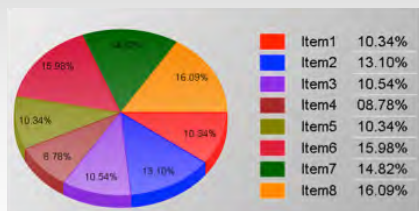
Some benefits to mention are important information from one shift to next is easily provided via the system. Reports are generated in the web browser that can be accessed via the mill intranet. Management can quickly and easily keep track of production losses, the reason and actions taken, and all users in the mill can follow key performance values calculated by LogBook, i.e. OEE.

MOPS LogBook helps Smurfit Kappa Kraftliner in Piteå, Sweden, to streamline workflow and sharpen effectiveness in daily work all over the mill. LogBook is the central repository where all operators keep track of production losses and events. Identified production losses generate exceptions automatically and the operators can analyze and make effective decisions based on the information. All maintenance tasks are today initiated in Logbook and forwarded to the maintenance system. Status and actions of the task from the maintenance system are presented back in LogBook.

## Product News

### Pie Chart for WinMOPS

A new display object has been added to WinMOPS to improve data visualization possibilities for data that are not necessarily time-oriented.



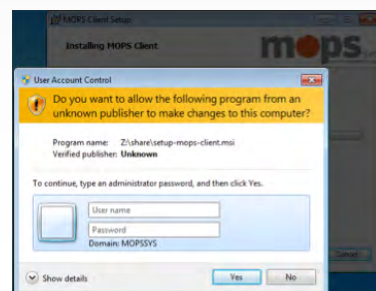
### User Account Control (UAC)

The launch of Windows Vista, Windows 7, and Windows Server 2008 offer a new technology and security infrastructure named User Account Control (UAC). It aims to improve the security of Microsoft Windows by limiting application software to standard user privileges until an administrator authorizes an increase or elevation.

MOPS client applications will in version 13.2.1 be adapted to conform to this new security infrastructure. This will involve new installation packages that requests security elevation when needed. These new installation packages will also simplify use in deployment servers and repackaging tools. MOPS applications have been updated to comply with UAC practices which in most cases mean storing configuration and data in folders accessible to non-privileged users.

### Oracle 11gRelease 2

Eurocon MOPSSys can now offer the MOPS product with support for the Oracle 11gR2 database. MOPS currently supports Oracle 9i, Oracle 10g and Oracle 11g but please note that Oracle 9i is no longer supported on new installations. Support for Oracle 11gR2 will be available in November 2010.



### MOPSSys Talks

#### Exploring MOPS Free Trend object Training

Join us in a free web-based training session December 7, 2010 (09:00 CET and 20:00 CET) Please sign up for this session by sending an email to [contact.us@mopssys.com](mailto:contact.us@mopssys.com).

### MOPSSys Talks

#### MOPS User survey

As part of Eurocon MOPSSys' dedication to providing a superior product, service and support for the long run, we would like to hear from you. As your needs evolve, we'll be here with our mill wide process information and quality product modules to help. Your feedback will be used to continue to improve everything that we provide (products and services).

Follow the link and fulfill the short questionnaire, takes approximately 5 minutes to complete. Enter your contact information and be part of a lottery where the winner earns an iPod nano RED™ from Apple and support the Global Fund to help eliminate AIDS in Africa.

### MUG Invitation

#### 2011 MUG Meeting (MOPS User Group)

Information about MOPS product news, seminars and presentations are scheduled for 17 May 2011 in conjunction with the SPCI 2011 Exhibition in Stockholm, Sweden. Please watch for more information later on and early bird registration will be rewarded.

### MOPSSys Partners



[www.mopssys.com](http://www.mopssys.com)